

PROCEEDINGS OF THE GOVERNMENT OF KARNATAKA

- Sub: Online service delivery of various industry services under Ease of Doing Business-reg.
- Read: 1. State Level Business Reforms Action Plan 2020-21 released by Department for Promotion of Industry and Internal Trade (DPIIT), dated 25.08.2020
2. Proceedings of the review meeting on EODB Review held on 13.11.2020
3. Commissioner, Labour Department Letter No: P&S/others/CR-49/2018-19, dated: 05/12/2020.
4. Director, Factories, Boilers, Industrial Safety and Health Department Letter No: LGL-2/FYA/CR-07/2020-21, dated:09/12/2020.

PREAMBLE:

In the Sl No. read at (1) above to promote Ease of Doing Business in the State, one of the recommendations of State Level Business Reforms Action Plan 2020-21 was to mandate online filing of single integrated return under all the labour laws applicable in the State.

In the proceedings read at sl no. (2) a review meeting was held under the chairmanship of Chief Secretary wherein, a decision was taken regarding implementation of State Level Business Reforms Action Plan to ensure sufficient online services users, reforms pertaining to the development of online systems of various industry services and issuance of necessary Govt orders/notifications mentioning features of the online system must be implemented by the concerned department.

In view of the decision taken in the above meeting the Commissioner, Labour Department and Director, Department of Factories, Boilers, Industrial safety and Health in the letters read at (3) & (4) proposed that the comprehensive online systems have been developed, wherein the applications for the services shall be applied, accepted, and processed mandatorily through online mode only. Online systems are developed and available for the following services;

1. Registration, Amendment to 'Principal Employer' under The Contract Labour (Regulation & Abolition) Act, 1970
2. License, Renewal, Amendment to the 'Contractor' under The Contract Labour (Regulation & Abolition) Act, 1970

3. Registration, Amendment of 'Establishment' under The Building and Other Construction Workers (Regulation of Employment and Conditions) Act, 1996
4. Registration, Renewal, Amendment under The Karnataka Shops and Commercial Establishments Act, 1961
5. Registration, Amendment under the Trade Union Act, 1926
6. Registration, Amendment under the Inter-State Migrant Workmen (Regulation of Employment and Conditions of Service) Act, 1979
7. License, Renewal, Amendment under The Inter-State Migrant Workmen (Regulation of Employment and Conditions of Service) Act, 1980
8. Registration, Renewal, Amendment of plantations under the Plantation Labour Act, 1951
9. Registration, Renewal, Amendment under Motor Transport Workers Act, 1951
10. Registration, Renewal, Amendment under Beedi & Cigar Workers (Conditions of Employment) (Karnataka) Rules, 1969
11. Contributions under The Karnataka Labour Welfare Fund Act, 1965
12. Online filling of Single Integrated Returns under all applicable labour laws in Karnataka
13. Plan approval under the Factories Act, 1948
14. Registration and grant of licence under the Factories Act, 1948
15. Renewal of licence under the Factories Act, 1948
16. Amendment of licence under the Factories Act, 1948
17. Transfer of licence under the Factories Act, 1948
18. Approval of boiler and pressure part manufacturing drawing/steam pipeline and pipeline layout drawing under the Indian Boilers Act, 1923
19. Certification of recognition of boiler component manufacturer and renewal thereof under the Indian Boilers Act, 1923
20. Certification for recognition as boiler erector or repairer and renewal thereof under the Indian Boilers Act, 1923
21. Registration of boilers, economisers and steam pipe lines under the Indian Boilers Act, 1923
22. Renewal of certificate for boiler/ economiser on annual inspection under the Indian Boilers Act, 1923

Further, it is to be ensured through legislation that all applications are submitted through online mode only with no requirement for submissions of a hard copy. The online system must facilitate applicants to fill up the online

application form, upload documents, application submission, e-payment, tracking of application status, and downloading the interim/final digitally signed approval certificate. The applicant must receive SMS and email notifications at critical stages of application processing such as application submission, query submission, and response and approval or rejection at various levels respectively.

Also, the processing and approval by each approving department/ agency are done mandatorily online without any further requirement of physical presence or manual submission throughout the process. Besides, an online provision to be provided for Third-Parties to facilitate verification about the authenticity of the approval or registration granted by concerned Department.

After careful examination of the above proposal, hence this order.

Government Order No. LD 241 LET 2018, Bengaluru, dated:16/01/2021

Under the circumstances explained in the preamble, the following key features are mandated in the online system/portal for the aforementioned industry services henceforth:

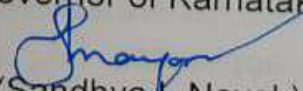
1. Standard Operating Procedures with timelines, step by step approval process (Registrations, Licenses, Renewals and Amendments), document checklists, and applicable fee are published online on the department portal.
2. Online submission of application by the applicant without the need for any physical touch point/ offline submission.
3. E-payment of the applicable fee for registrations, licenses, renewals, and amendments.
4. Online processing of the application and online approval by competent official/authority.
5. Online facility for tracking the application status for the applicant.
6. Facility to download digitally signed approval certificate in applicant's login.
7. System generated SMS and Emails to the applicant at critical stages of the application i.e., application submission, query submission and response, approval/rejection, and others as applicable.
8. Online provision for Third-party verification about the authenticity of the Registration/license granted by the department.

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9. Disposal of application within the stipulated timeline as mandated under SAKALA (Public Service Guarantee Act).
10. Joint-Inspections under the following:
 - a. Industrial Disputes Act, 1947
 - b. Industrial Employment (Standing Orders) Act, 1946
 - c. Karnataka Industrial Establishment (National & Festival Holidays) Act, 1963
 - d. Karnataka Shops and Establishments, Act
 - e. The Child and Adolescent Labour (Prohibition and Regulation) Act, 1986
 - f. Contract Labour (Prohibition & Regulation) Act, 1970
 - g. Interstate migrant Labour (Regulation of employment & Service Conditions) Act, 1979
 - h. Minimum Wages Act, 1948
 - i. Payment of Bonus Act, 1965
 - j. Equal Remuneration Act, 1976
 - k. Payment of Gratuity Act, 1972
 - l. Karnataka Labour Welfare Fund Act, 1965
 - m. Sexual Harassment to Women at Workplace (Prevention, Prohibition & Rehabilitation) Act 2013
 - n. The Factories Act, 1948
 - o. The Maternity Benefit Act, 1961
 - p. The Payment of Wages Act, 1936
 - q. Indian Boilers Act, 1923
11. Surprise inspection or inspections based on complaints and maintenance of records in the online system.
12. Maintenance of online registers and records applicable to the industries.

Further, any manual application/submission of documents in addition to the details submitted by the applicant through online mode shall not be accepted. This shall come into effect from the date of publication of this order.

By Order and in the name of the
Governor of Karnataka


(Sandhya L. Nayak)

Deputy Secretary to Govt
Labour Department

To:

- 1) The Accountant General (E & E) Karnataka, Bengaluru.